

FY23 Quarter 4

Satisfaction Survey Results

Post-Services Satisfaction Survey

Q1: While receiving services, staff members gave me enough information about services to make decisions about what was best for me.

Q2: Since receiving services from The Right Door, my life has improved.

Q3: Since receiving services from The Right Door, my symptoms are not bothering me as much.

Q4: Since receiving services, I am better able to deal with crisis.

Q5: Since receiving services from The Right Door, I am better able to take care of my needs.

Q6: I would refer family or friends to The Right Door if they needed help.

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	NA/No Response	Q4 Total Strongly Agree/Agree	Q2 Total Strongly Agree/Agree
Q1	4	6	2	0	1	<mark>10/12 – 83.33%</mark>	25/26 - 96.15%
Q2	3	6	3	1	0	<mark>9/13 – 69.2%</mark>	22/26 - 84.62%
Q3	1	7	4	1	0	<mark>8/13 - 61.5%</mark>	21/26 - 80.77%
Q4	2	8	3	0	0	<mark>10/13 – 76.9%</mark>	22/26 - 84.62%
Q5	2	8	3	0	0	<mark>10/13 – 76.9%</mark>	25/26 - 96.15%
Q6	3	8	1	1	0	<mark>11/13 – 84.6%</mark>	24/26 - 92.31%





Comments Q2: Since receiving services from The Right Door, my life has improved.



She is in an adult foster care home in Mason.

Comments Q3: Since receiving services from The Right Door, my symptoms are not bothering me as much.

Response They bother me a lot Still working on things. She is doing good so far.

Comments Q5: Since receiving services from The Right Door, I am better able to take care of my needs.

Response She needs assistance.

Comments Q6: I would refer family or friends to The Right Door if they needed help.

Response

Yes I would



<u>Q2</u>				
Back to report WHERE DID YOU RECEIVE SERVICES LAST YEAR?				_
The Right Door Offices	Zoom/Telehealth/Teams Call	also home a	also zoom	also zoom a
		1	1	1
		Also, home and zoom		Dillon's AFC
	4 My Home	1		
		and zoom		
14	2	1		1

<u>Q4</u>

["The Right Door Offices"]	["My Home", "The Right Door Offices"]	["The Right D	["The Right D
		1	1
	3	Zoom/Telehealth	n/Teams Call
	["My Home"]		
6	1	1	





<u>Q4</u>





Comments:

Response

I really miss you all sometimes. Laurie Davis and Angela Browne





2 (15.38%) —







If Other, please specify:

She hasn't worked for years SSDS