

The Right Door for Hope, Recovery and Wellness

Chapter Title	Chapter #	Subject #	
Governance	G	400	
Subject Title	Adopted	Last Revised	Reviewed
Policies, Procedures, and Standard Operating Practices	2/26/96	2/26/24	12/16/13; 12/15/14; 12/14/15; 12/19/16; 11/27/17; 12/17/18; 1/27/20; 1/25/21; 2/28/22; 1/30/23; 1/29/24; 2/26/24; 1/27/25; 1/26/26

POLICY

Application

This policy shall apply to The Right Door for Hope, Recovery and Wellness.

1. Intent

It is the intent of this policy for the Board of Directors (Board) to establish authority as related to the establishment and implementation of the policies, procedures and standard operating practices of the organization.

2. Policies

2.1. The Board has sole authority to approve, rescind and/or modify policies.

Policy proposals, new and revised, may be developed within the organization and presented to the Board for review and disposition.

Policies provide a conceptual description of the Board's intent relative to a specific issue, topic and/or standard and serves as the framework for the CEO to develop organizational guidelines and procedures. The policies of the organization are divided into six major categories as identified and defined in the subsections that follow.

2.1.1. Governance (G): These policies address the role of the Board and the manner in which the Board governs itself, including the Board Bylaws, Code of Ethics, Organizational Planning, the Board's relationship with other organizations (e.g. Mid-State Health Network), Board member development, Corporate Compliance, Outcomes, Quality Improvement, and also establishes the relationship with the CEO.

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2.1.2. **Fiscal Resources (F):** These policies address standards to ensure the fiscal integrity and viability of the organization, including Method of Accounting, Audits, Schedule of Rates, Assets, Liabilities, Contracts, Purchasing, Budgets, and Internal Controls.

2.1.3. **Clinical (C):** These policies address the standards of providing support, service, care, and/or treatment to consumers of the organization. It includes Best Practices, Medication Administration, Infection Control, Access and Delivery of Supports and Services.

2.1.4. **Recipient Rights (RR):** These policies address Choice of Persons served, Inclusion, Confidentiality, and Recipient Rights.

2.1.5. **Human Resources (HR):** These policies address Environment of Care, Health and Safety, Employment Procurement, Employment at Will, Termination, Supervision, Personal and Professional Conduct, Training and Education, Compensation and Benefits, Hours of Work, Drug Free/Tobacco Free/Weapons Free Workplace, Employee Records and Standards regarding all human resources.

2.1.6. **Information Technology/Information Systems (ITIS):** These policies define applicable standards and guidelines for the organization's technology usage along with the generation, management, and utilization of data and information.

3. Policy Review

3.1.1. The policies of the organization will be subject to continuous review. A comprehensive annual review of all of the organization's policies

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shall be conducted and documented by the Board.

3.1.2. The Right Door for Hope, Recovery and Wellness reserves the right to amend, modify, or delete any of its policies from time to time as it determines necessary or desirable at its sole discretion.

4. Implementation

The CEO is responsible for implementation of the Board's approval of a new or revised policy within 30 calendar days unless otherwise specified by the Board.

5. Procedures

The development of procedures is intended to provide operating guidelines necessary to implement Board approved policies. All procedures developed are to be consistent with both the letter and intent of the corresponding policy. The CEO is solely responsible for ensuring the development, continuous review and modifications of all existing procedures.

6. Dissemination and Application of Policies and Procedures

Staff are responsible to maintain awareness and perform application of all organization policies and procedures.

7. Severability

If any portion of any policy or procedure or the application thereof to any person or circumstance is found to be invalid by legislation or case law, such invalidity shall not affect the remaining portions or application of the policies and procedures which can be given effect without the invalid portion or

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application, provided such remaining portions are not determined to be inoperable; and to this end, such policies and procedures are declared to be severable.

8. Waiver or Modification

The CEO may temporarily waive any policy at their discretion to maintain congruence with the organizational values and the policy direction and intent of The Right Door for Hope, Recovery and Wellness Board. Such action shall be reported at the next scheduled full Board meeting.

References:

CARF Standards Manual, Sections: Governance, Human Resources and Leadership

Deborah McPeak-McFadden, Board Chairperson		Date	