

The Right Door for Hope, Recovery and Wellness

Chapter Title Clinical	Chapter # C		Subject # 340.2
Subject Title Health and Safety – Consumers	Adopted 10/29/02	Revised 11/22/17	Reviewed 4/28/08 6/8/09; 4/14/10; 2/6/14; 5/26/15; 3/14/17; 11/22/17

PROCEDURE

Application

This procedure shall apply to the clinical services of The Right Door for Hope, Recovery and Wellness.

1.0 Intakes and Assessments

Person-centered assessments and service plan updates shall address actual and potential health and safety needs of the consumer as a critical part of the person-centered planning process. Assessment and Individual Plan of Service (IPOS) forms and processes shall reflect the need to gather information on health and safety-related issues and to address relevant consumer needs and desires.

2.0 Access to Care

The primary worker shall ensure that:

- 2.1 Assessment and service planning identify health and safety issues, and that the person-centered plan includes a plan for meeting the health care needs of the individual or family. Examples of health and safety issues include, but are not limited to, risky behaviors such as smoking, substance use, excessive gambling habits, high-risk activities, eloping, pica, self-injurious behaviors, and aggression towards others.
- 2.2 The primary care physician and other relevant health care providers are clearly documented in the medical record.
- 2.3 Financial, geographical, and social obstacles should be addressed.

3.0 Coordination of Care-Physical Health Care

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The primary worker shall be responsible for ensuring the coordination of physical health care with specialty services and supports, but the coordination of care occurs throughout service provision in a variety of ways, including:

- 3.1 Releases of Information: Releases of information will be obtained at the screening or initial intake/assessment and kept current throughout treatment.
- 3.2 Health & Safety Questionnaires: At the time of intake and annually thereafter, the consumer shall also be asked to complete a health and safety questionnaire.
 - 3.2.1 The completed form shall be reviewed in a timely manner by the primary worker. The primary worker shall review the information as completed by the consumer, make any recommendations, and sign and date the form. If the recommendations require follow-up, the primary worker shall note such follow-up and determine if urgent attention is needed. The primary worker may involve an RN if warranted. If the RN makes any recommendation – the primary worker shall follow-up in a timely manner.
 - 3.2.2 If at any time the RN feels the consumer’s medical condition warrants immediate attention, the RN shall either address the issue him/herself or verbally direct the primary worker to attend to the issue immediately.
- 3.3. Coordination with Primary Care Physician: With proper consent from the consumer, the primary worker and involved clinical and medical staff shall develop practices and make all efforts to ensure that applicable information, treatment, and services are communicated and/or coordinated thoroughly with the consumer’s primary care physician. Every effort shall be made to assure that information is exchanged, particularly in the event of medication changes, coordinated physical or mental health care, and any other significant change or event for the consumer that will affect both the mental and physical health of the consumer.

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- 3.4. Coordination with other specialty supports and services: The primary worker shall be responsible for coordinating services with such specialty providers as speech & language pathologists, dietitians, registered nurses, occupational therapists, physical therapists, and other specialists as indicated in the consumer’s person-centered plan. The primary worker shall be responsible for authorizations, referrals, monitoring status, and progress of services, and ensuring quality of care according to the consumer’s plan.

4.0 Standards of Care

The primary worker and nurse, when designated, responsible for coordinating a health care plan (as found within Annual Nursing Assessment, Dietician Assessment, etc.) shall ensure that:

- 4.1 The parties responsible to implement the health care plan are familiar with and able to comply with applicable requirements of the plan of service/supports.
- 4.2 Each health care plan, where indicated, is implemented by trained staff who are supervised and monitored by the responsible RN, PA, RNP, RD or designated health professional as specified in the plan.
- 4.3 Non-medical personnel providing health care under the supervision of a health care professional have written instructions and in servicing prior to implementation, as determined by the planning team.

5.0 Family Involvement

The primary worker and nurse, when designated, shall ensure that:

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5.1 Families and guardians are involved in the process of assessing and planning for health care needs as appropriate and as required by law, and in accordance with the desires of the individual and family in the case of a minor, within the person-centered planning process.

5.2 Consumers, their families, and guardians shall be kept informed of the individual's health status, as appropriate and in accordance with the Mental Health Code, unless clinically contraindicated. Such contraindications shall be documented in the individual's record and shall not break confidentiality.

6.0 Consumer Education

All reasonable efforts shall be made to educate the consumer, family, or guardian as to the possible ramifications of refusal of health care or of safety measures. If, following all reasonable attempts to gain voluntary participation in significant health services or safety plans, the consumer, family, or guardian refuses such measures, the primary case coordinator shall be responsible for documenting such refusal, for consulting with the supervisor, and for taking such measures as are legally and ethically sound in order to ensure that life-threatening or other serious threats to health and safety are addressed.

7.0 Safety When Transporting Consumers

When staff are providing transportation, all passengers shall wear seat belts at all times. In the case of transporting minors, use of infant and child safety and booster seats shall be used as required by state law. Minors shall not be transported without the presence of a parent or guardian, or if necessary, another staff person. Consumers who are a danger to themselves or others shall never be transported by staff; local law enforcement shall be contacted for assistance.

Lift vans are available for use by trained staff to transport persons using wheelchairs. Safety harnesses and straps shall be used as required by state law and to secure the safety of all passengers.

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8.0 Communicable Diseases

All recipients of SUD services infected by mycobacterium tuberculosis receives a referral for medical evaluation and treatment. All clients entering treatment are screened for HIV/AIDS, STD/Is, TB, Hepatitis, and provided with information about risk. At the point of entrance, clients identified to have high-risk behaviors receive information on resources and referral to testing and treatment.

9.0 Fetal Alcohol Syndrome

All Children age 2 or older are screened for Fetal Alcohol Syndrome Disorder (FAS) and receive referrals as needed.

Robert S. Lathers, Chief Executive Officer	Date		