



Cultural Competency and Diversity Training Test

1. Cultural Diversity takes into consideration all aspects of an individual such as:
 - a. Geographical location, education, traditions, etc.
 - b. Family values, economics, and living conditions
 - c. None of the above
 - d. A&B

2. To be culturally competent, our employees/contractors understand and are respectful of beliefs, languages, communication styles, and behaviors of individuals and families receiving service from The Right Door or contracted or self-determination providers.
 - a. True
 - b. False

3. Culture can be defined as the shared values, traditions, norms, customs, arts, history, folklore and institutions of a group of people who are unified by race, ethnicity, language nationality or religion/spirituality.
 - a. True
 - b. False

4. Which of the following cultural considerations would impact how you would interact with a person served?
 - a. Personal Space
 - b. Punctuality
 - c. Communication style and expectations
 - d. All of the above
 - e. None of the above

5. Barriers to Cultural Competency are:
 - a. Stereotypes
 - b. Ethnocentrism
 - c. Fear of the unknown
 - d. Learning about other cultures
 - e. All of the Above
 - f. A,B,C
 - g. None of the above



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6. Rapport building with someone can support the therapeutic relationship by building trust, and can allow the person served to be more invested in and participate more in treatment.
 - a. True
 - b. False

7. When providing services, we need to:
 - a. Know about the community culture we are working in.
 - b. Focus on forcing the person served to fit into the way we provide services.
 - c. Ensure a very structured, ridged approach to providing treatment.
 - d. B and C
 - e. None of the above

8. The process of becoming culturally competent is a long-term, ongoing, fluid process.
 - a. True
 - b. False

9. It is not critical that we strive towards cultural competency. There are always plenty of people from the same cultures, backgrounds and faiths as our own in our communities in need of our services.
 - a. True
 - b. False

10. We need to remove barriers and embrace our differences in order to be as effective as possible with those we work with, work for, and interact with in the community.
 - a. True
 - b. False

I attest, by signature below, that I have reviewed the content for the Cultural Competency course and have completed the test above to the bestCon of my ability.

Print Name

Signature

Date

Agency

Work Location



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Completion and Submission Instructions

Small Contracted Providers: The Right Door's contracts and training unit will score and track all tests for the following providers: SLP, OT, Psychiatrist, Psychologist, Nurse, NP, and any other single-person contractors required to take this training.

Specialized Residential, CLS, Respite, Personal Care, Self-Determination providers: Your manager/boss should be tracking trainings. Your manager/boss is responsible for scoring and filing this form for review at our annual audit of providers or anytime upon request to audit trainings. We recommend that you keep a copy for your own records. You are required to document and keep proof of trainings for at least three years. If you are a manager and you need a scoring sheet, please contact lmcnett@rightdoor.org.

Number of Correct Answers: _____ Manager/Boss Name: _____