



The Right Door for Hope, Recovery and Wellness 2016 Annual Report

The Right Door for Hope, Recovery & Wellness continued to maintain a strong service presence in the community in FY 2016 and maintained a wide range of specialty behavioral health services for the entire community without restricting access, based on ability to pay or source of payment. The organization served 2414 individual cases in 2016. We served 260 people who were incarcerated at the Ionia County Jail and we served 225 children and adolescents at schools with their parents/guardian consent. We continue to move towards integration in many areas of care by having eight shared positions with various community partners. We aggressively seek partnerships with all local healthcare providers. The Right Door for Hope, Recovery & Wellness service offices located in Ionia, Belding, and Portland are all operational and utilized.

The financial situation of The Right Door for Hope, Recovery and Wellness continues to be strong. Our agency unrestricted fund balance from the statement of net position of the audit report is over one million dollars as of the end of FY 2016. Our organization anticipates Medicaid funding to continue to increase with the Healthy Michigan Plan and Autism remaining at constant. Currently Medicaid, Healthy Michigan Plan and Autism funds account for 88% of the total agency revenue. At the end of FY 2016, our agency returned over \$1.0 million in unspent Medicaid and \$194 thousand of Healthy Michigan funds to Mid-State Health Network for the year. This was due in large part to efficient management, but also several vacant positions, a defined contribution vs. a defined benefit retirement plan, and the stigma of mental illness which prevents eligible individuals and their families from seeking behavioral health services. The Right Door for Hope, Recovery and Wellness continues to implement practices for aggressive Medicaid and Healthy Michigan outreach. The DHS Medicaid eligibility specialist, co-located at our agency administrative offices, while costing the organization valuable funds continues to create an additional savings of over \$33,500 in General Fund dollars for FY 2016. Our Medicaid funding has remained strong and our agency continues to participate through a sub-capitation arrangement with our new affiliation, Mid-State Health Network.

The Right Door for Hope, Recovery and Wellness Board of Directors is committed to continue programs as Medicaid, Medicare or other funds allow. Substance Abuse Disorder outpatient services continue to be provided by our agency staff since October 1, 2015 and we have added Substance Abuse Disorder peer recovery and case management services. We are carefully monitoring the status of the Affordable Care Act with the new Federal Administration. Our agency is committed to providing the appropriate services to all individuals in need and have a culture to provide same day service at the time of request, achieving this goal 78% of the time in the past year. Our organization is moving forward with an addition to the office building in Belding to allow more space for Autism services, outpatient/group services and an activity center for all consumers and related program activities. This addition is expected to be completed in May, 2017.

Robert S. Lathers, CEO

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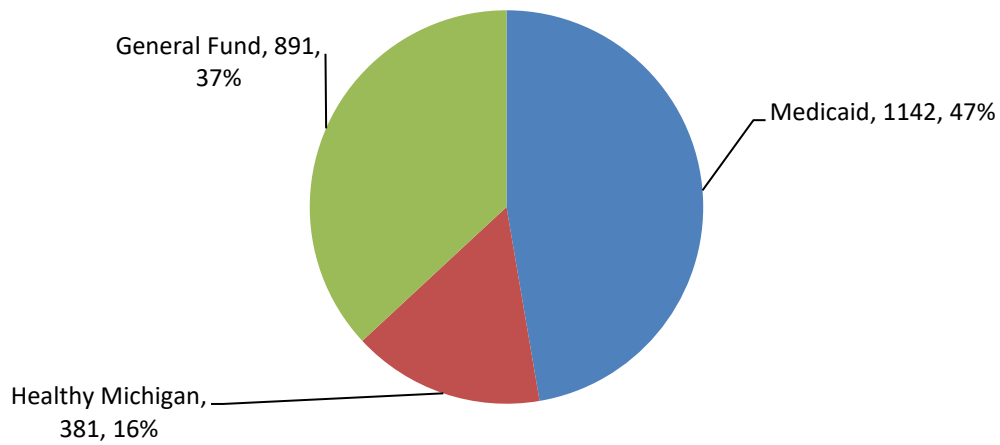
The Right Door for Hope, Recovery and Wellness
Formerly known as Ionia County Community Mental Health

P: (616) 527-1790 • 24-hour, Toll-free Crisis Line: (888) 527-1790 • F: (616) 527-0538 • www.rightdoor.org

For hearing/speech impairment dial Michigan Relay: 7-1-1 or (800) 649-3777 • Aux. aids & language interpretation available by request

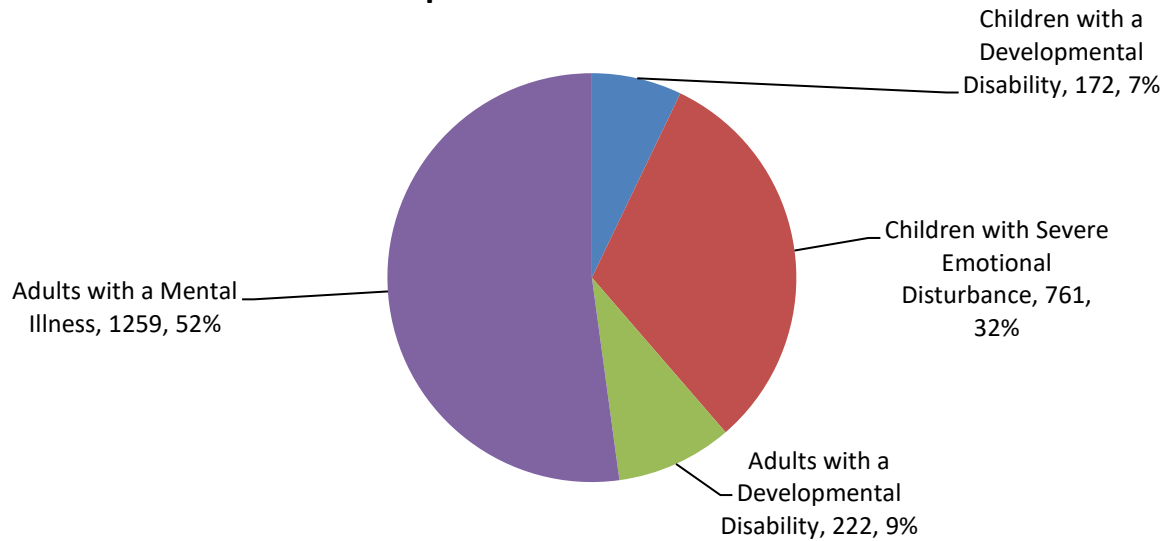
Consumers Served by Funding Source FY16

Total Unduplicated Consumers Served 2414



Consumers Served by Primary Diagnosis FY16

Total Unduplicated Consumers Served 2414



Zip Code	Count	Percentage
Lake O, Clarksville	153	6.34%
Lyons, Muir	159	6.59%
Saranac	135	5.59%
Pewamo, Hubbardston, Fenwick, Palo	83	3.44%
Ionia	895	37.08%
Portland	198	8.20%
Orleans	75	3.11%
Belding	499	20.67%
Other	217	8.99%
Total	2414	100.00%