Chapter Title	Chapter #		Subject #
Recipient Rights	RR		118
Subject Title **Nondiscrimination in Service Provision**	Adopted 4/24/06	Last Revised 6/15/16	Reviewed 4/24/06; 6/25/07; 2/28/08; 11/23/09; 11/22/10; 1/23/12; 3/25/13; 9/22/14; 9/23/15 6/15/16

POLICY

Application

This policy shall apply to The Right Door for Hope, Recovery and Wellness and all services operated by or under contract with it.

1.0. Purpose

To establish principles to assure compliance with Section 504 of the Rehabilitation Act of 1973, Americans With Disabilities Act of 1990, the Michigan Handicappers Civil Rights Act of 1990, and the Federal Fair Housing Amendments Act of 1988 prohibiting discrimination on the basis of handicap in the delivery of mental health care services.

2.0. Policy

It is the policy of The Right Door for Hope, Recovery and Wellness to provide service to all persons in need of such services without discrimination as to race, color, religion, sex, national origin, sexual orientation, age, height, weight, marital status, political affiliations or beliefs, ability to pay, or handicap unrelated to the essential eligibility requirements for receipt of such services, in compliance with 45 CFR Parts 80, 84, and 91 respectively, the Americans With Disabilities Act of 1990, the Michigan Handicappers Civil Rights Act of 1990, and the Federal Fair Housing Amendments Act of 1988.

3.0. Standards

A. The same criteria for admission to any The Right Door for Hope, Recovery and Wellness program shall be applied to all persons seeking admission to that program, and there shall be no distinction in eligibility for, or in the manner of, providing services related to race, color, religion, sex, national origin, sexual orientation, age, height, weight, marital status, political affiliations or beliefs, ability to pay, or handicap unrelated to the essential eligibility requirements for receipt of such services.

B. All services shall be available, without distinction, to all program participants regardless of race, color, religion, sex, national origin, sexual orientation, age, height, weight, marital status, political affiliations or beliefs, ability to pay, or handicap

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unrelated to the essential eligibility requirements for receipt of such services.

C. All persons and organizations having occasion either to refer or recommend persons for The Right Door for Hope, Recovery and Wellness services, are advised to do so without regard to the person's race, color, religion, sex, national origin, sexual orientation, age, height, weight, marital status, political affiliations or beliefs, ability to pay, or handicap unrelated to the essential eligibility requirements for receipt of such services.

D. The Recipient Rights Office shall coordinate compliance with Section 504 of the Rehabilitation act of 1973 (nondiscrimination against the handicapped), Michigan Handicapper's Civil Rights Act of 1990, the Americans With Disabilities Act of 1990, and the Federal Fair Housing Amendments Act of 1988.

E. Recipients who are sensory-impaired, blind, or hearing-impaired, shall have appropriate auxiliary aids made available to allow them an equal opportunity to participate in, and benefit from, services (e.g., flash cards, communication boards, telephone amplifiers, TDD/TTY, Braille, taped, and large printed materials, qualified sign language interpreters.)

4.0. Monitoring and Review

This policy shall be reviewed annually by the Recipient Rights Advisory Committee.

Compliance with this policy shall be monitored through any of the following:
Internal quality improvement reviews and committees; external monitoring and/or accreditation bodies; grievance and appeals data; death reports; incident reports; and Recipient Rights complaint data.

5.0. References

Section 504 of the Rehabilitation Act of 1973 & Americans with Disabilities Act of 1990
Michigan Handicappers Civil Rights Act of 1990
Federal Fair Housing Amendments Act of 1988
45 CFR Parts 80, 84 & 91

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Melissa McKinstry, Board Chairperson		Date	

Signed 6/20/2016